Clinical Safety & Effectiveness Course  
Cohort # 13  
Thursday, August 29th – Friday, January 17, 2014 (Tentative)  
*Subject to change if unforeseeable circumstances occur

Day 1: Thursday, August 29, 2013  
Location: UTHSCSA

8:15–8:30 am  Objectives, Introduction - Jan E. Patterson, MD, MS
8:30–9:00 am  Introduction to CSE Course – Jan Patterson, MD, MS
9:00–10:30 am Patient Safety – Jan Patterson, MD, MS
10:30–10:45 am BREAK
10:45–11:15 am Introduction to Quality Improvement – Doris Quinn, PhD
11:15–12:00 pm Aim Statement w/exercise – Doris Quinn, PhD, MSN, RN
12:00–12:30 pm LUNCH
12:30–1:00 pm Aim Statement exercise debrief – Doris Quinn, PhD, MSN, RN
1:00–1:30 pm Process/Flowchart – Doris Quinn, PhD
1:30–2:00 pm Clinical Process Analysis – Doris Quinn, PhD, MSN, RN
2:00–2:15 pm BREAK
2:15–3:15 pm Process Tools - Doris Quinn, PhD, MSN, RN
3:15–4:00 pm Customer Focus – Run Charts – Doris Quinn, PhD, MSN, RN
4:00–4:30 pm Team Effectiveness – Doris Quinn, PhD, MSN, RN

Day 2: Tuesday, September 10, 2013  
Location: UTHSCSA

8:15–8:30 am  Objectives, Introduction - Jan E. Patterson, MD, MS
8:30–10:00 am Lean Training – Mark Graban, KaiNexus
10:00–10:15 am BREAK
10:15–12:00 pm Lean Training – Mark Graban, KaiNexus
12:00–12:30 pm LUNCH
12:30–3:00 pm Lean Training – Mark Graban, KaiNexus
3:00–3:15 pm BREAK
3:15–4:15 pm Lean Training – Mark Graban, KaiNexus

Day 3: Wednesday, September 11, 2013  
Location: UTHSCSA

8:00–8:15 am  Objectives, Introduction – Jan E. Patterson, MD, MS
8:15–9:45 am Applying Quality Principles in Complex Health Care Systems – James Reinertsen, MD
9:45–10:00 am BREAK
10:00–11:30 am Applying Quality Principles in Complex Health Care Systems – James Reinertsen, MD
11:30–12:30 pm LUNCH
12:30–1:30 pm Applying Quality Principles in Complex Health Care Systems – James Reinertsen, MD
1:30–1:45 am BREAK
1:45–3:15 pm Finding Evidence – Angela Myatt, MSc
3:15–4:15 pm Team Workgroup Breakouts – Hope Nora, PhD
Day 4: Thursday, October 24, 2013
Location: UTHSCSA
8:00–8:15 am Objectives, Introduction - John Bingham, MHA, Doris Quinn, PhD, MSN, RN (via recording)
8:15–10:00 am Clinical Quality – Brent James, MD (via recording)
10:00–10:15 am BREAK
10:15–12:00 pm Clinical Quality – Brent James, MD (via recording)
12:00–12:30 pm LUNCH
12:30–3:00 pm Pragmatic Science – Brent James, MD (via recording)
3:00–3:15 pm BREAK
3:15–4:30 pm Pragmatic Science – Brent James, MD (via recording)

Day 5: Friday, October 25, 2013
Location: UTHSCSA
8:15–8:30 am Objectives, Introduction – Jan E. Patterson, MD, MS
8:30–10:15 am Making Better Decisions in Healthcare: Understanding Data Differences – Wayne Fischer, PhD
10:15–10:30 am BREAK
10:30–12:00 pm Making Better Decisions in Healthcare: Understanding Data Differences – Wayne Fischer, PhD
12:00–12:30 pm LUNCH
12:30–4:00 pm Work on Projects – Wayne Fischer, PhD

Day 6: Thursday, November 21, 2013
Location: UTHSCSA
8:00–10:00 am Clinical Decision Support - VC - Alan Morris, MD
10:00–10:15 am BREAK
10:15–12:30 pm Clinical Decision Support - VC - Alan Morris, MD
12:30–1:00 pm LUNCH
1:00–2:00 pm TBD
2:00–3:00 pm Measuring Error – Eric Thomas, MD, MS
3:00–4:00 pm Team Work Group Breakouts – Hope Nora, PhD

Day 7: Friday, November 22, 2013
Location: UTHSCSA
8:15–8:30 am Objectives, Introduction - Jan E. Patterson, MD, MS
8:30–10:00 am Team STEPPS – Danet Lapiz-Bluhm, PhD
10:00–10:15 am Break
10:15–11:45 am Disclosure – Robert Nolan, MD, Jennifer Peel, PhD †
11:45–12:15 pm CSE Alumni Presentation
12:15–1:00 pm Lunch
1:00–2:15 pm Teams presentations on project progress
2:15–2:30 pm Break
2:15–4:15 pm Teams presentations on project progress

Day 8: Friday, January 17, 2014
Location: UTHSCSA
8:00-1:00 pm Graduation Day/Lunch